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## Creating a Supportive and Adaptive Workplace

Foster a culture that values well-being and productivity by using clear, friendly strategies to help everyone thrive. Every employee brings something unique, reflecting that in your workplace will drive success. Strive to provide inclusive accommodations that promote comfort, focus, and well-being. These thoughtful strategies support diverse needs while encouraging engagement, efficiency, and productivity.

Exploring provincial WCB and government supported resources and tools like, [WorkBC](#) and [Government of Canada's](#) inclusive hiring toolkits will help establish inclusive environments and provide effective accommodations.

### Barrier-Free Environments

Consider all aspects of a barrier-free workplace. Look beyond physical requirements and expand into technology, training, and communication.

**Design workspaces** that are accessible. Physically ensure accessible entrances, workstations, and bathrooms. These will contribute to enhanced focus and physical well-being.

- Workspaces – provide adaptable spaces that meet individual needs: ergonomic keyboards, desks, chairs, adjustable lighting and more.

**Utilize technology** to remove barriers, enhance accessibility and efficiency. Adaptive tools ensure all employees are equipped for success.

- Speech and Text Conversion Software – Allows employees to listen to written text or dictate text for improved comprehension, accessibility and productivity.
- Accessible Screens – Offer magnification and adjustable font sizes for visual comfort.
- Provide training on assistive tools so employees can use them effectively.

**Create training and instruction materials** in multiple formats accessible to all learning styles. Work with your employees to find the system that works best for them.

- Accessible Formats – use clear text, audio or video with captions, plain language and readable design
- Flexible learning – Allow extra time to recorded sessions for review.
- Ensure trainers have the training to train to various learning styles.

### Supporting Individual Working Styles and Workflows

We all work differently and when met with a thoughtful, individually tailored approach there is a significant difference to both employee wellbeing, company culture and productivity.

**Flexible workplaces** that support individual employee styles and needs will have an impact. Flexibility and adaptability will allow employees to work effectively and efficiently.

- Modified Work Hours – Support employee well-being by offering flexible work hours and encouraging breaks to accommodate health needs and promote physical wellness.

- Remote Work Options – Providing flexibility for employees who benefit from working from home or a hybrid version while still promoting team connectivity.

**Tasks and Workflow Adjustments** will optimize efficiency and reduce stress, consider structured approaches to task management.

- Task structure – Break projects into smaller steps with clear deadlines to facilitate organization, time management, focus, and productivity.
- Align Assignments – Allocate projects based on employee personalized work structure aligning their strengths, expertise and style.
- Design processes that maximize efficiency, minimize stress, and empower employees to personalize work structures that align with their strengths.

### **Communication and Social Support**

Open respectful communication and collaboration help employees feel heard. A culture built to strengthen relationships, inclusive collaboration and teamwork will boost well-being and overall success.

**Alternative Communication Methods** that are clear and accessible will ensure all employees are engaged regardless of personal working styles.

- Use of written summaries, plain language, visual aids, and recordings will offer clarity and accessibility for a range of learning styles and needs.

**Mentorship and Buddy Pairing Employee Support Networks** ensure employees feel connected, confident, and better equipped to handle their roles.

- Assigning mentors or peers for guidance, support, and encouragement.
- Increase informal learning opportunities and guidance.
- Easier transition for new employees.

**Regular Check-Ins** – Setting aside dedicated time for employees to discuss roles, expectations, accommodations, and general well-being.

- Open communication will ensure employees feel heard and respected.
- Time to review any needs, support or assistance required.
- Check-ins proactively maintain a healthy and inclusive work environment.

Remember reflection and communication are important. Create opportunities for feedback and discussion while making adjustments/adaptions. Respectful, inclusive workplaces are beneficial for employee success, growth and promote physical and psychological safety. Let me know if you would like to have a chat to discuss! 😊