

Title Student Services Access

Classification Academic Oversight & Office of the VP Academic

Responsibility

Category Student Services Effective Date 2012 Feb 15

Approval Academic Council Policy No 1056

This policy is applied in a manner consistent with applicable statutory and legal obligations, including university collective agreements and terms of employment.

NOTE: The most up-to-date versions of our policies are posted on the policy & procedure website. If you've printed this policy, check the website to be sure you have the current version.

Access to student services is provided to all students actively taking at least one for-credit course at RRU, and all students are provided with a student card that serves as the primary method of identification of active student status. Student services and student cards become available 60 days before a program/course start date and expire approximately 30 days after completion of the program/course. Access to student services - with the exception of Financial Aid and Awards, Accessibility Services, and Career Enhancement - is suspended when a student goes on leave of absence or when there is a period of 90 days or more between a student's courses at RRU (as determined by the end date of one course and the start date of the next course). Students may not access some student services during this period of inactive status (e.g. library services) and student cards also become inactive during this time. Student access to services resumes 60 days prior to the start of a student's next enrolled course at RRU.

Review and Revision History

Date	Action
2012-Feb-15	Approved by Academic Council; current published version
2021-Oct-15	Transfer to new template – no content change
Next Review	
2015-Feb-15	For review